



TALC

Teaching-aids At Low Cost

This non-profit making organisation supplies teaching aids and books to raise standards of health care worldwide and is professionally advised by the Centre for International Child Health, Institute of Child Health, University of London.

Address: P O Box 49
St Albans
Herts AL1 5TX, U.K.
Telephone: +44 (0)1727 853869
Fax: +44 (0)1727 846852
e-mail: talculuk@btinternet.com

Hon Director: David Morley, CBE, MD,
FRCP, Professor Emeritus

PRESS RELEASE

How to Make Maternal Health Services More Women-friendly a Practical Guide

This guide has been developed for health service managers and health personnel who wish to improve the quality of maternal health services and make them more 'friendly' to women.

It takes you through the methods that were used to create more women-friendly maternal health services in Lusaka, Zambia, and enables you to undertake a step-by-step process of discovery and change to improve the quality of health care, and the responsiveness of health providers to the needs of women. The development of more women-friendly facilities is part of a larger effort to ensure that all women with complications or emergencies are able to reach the right facility and receive appropriate and timely service and care.

It has been found that in many cases women are frequently not treated with respect, are not guaranteed privacy and confidentiality and do not always receive full information about the options and services available.

Assessments from a number of countries also suggest that the human environment in many maternity care facilities is inadequate and often disrespectful and emotional care has been neglected.

The guide shows you how to implement questionnaires and community and staff surveys and carry out diagnosis and data collection and organise a feedback workshop and a final evaluation.

It concludes with a women-friendly services survey.

The authors say that poor women's needs must be addressed if there is going to be any significant reduction in maternal mortality and morbidity in developing countries.

The book is obtainable free from:

TALC, P O Box 49, St Albans, Herts AL1 5TX
Tel: +44(0)1727 853869 – Fax +44 (0)1727 846852
e-mail: talculuk@btinternet.com